



CITY OF PACIFIC GROVE POLICE DEPARTMENT

2017 ANNUAL REPORT

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MESSAGE FROM THE CHIEF



2017 was an incredible year for the department. I thank all of those who assisted with the preparation of this annual report, namely Administrative Technician Vincent Garcia. And, I thank our employees who work at the Pacific Grove Police Department for their dedication to our community and their continued efforts to achieve a culture of excellence. Additionally, I thank you for taking the time to read this report and for your continued support of the department and public safety.

As previously stated, 2017 was an incredible year for the department. We recruited and hired nine employees, and filled numerous ancillary duties including two detectives, one Special Response Unit member, two DARE instructors, a Zero bike operator, a dedicated evidence technician, and a new range master team. Members of the Department and Community raised over \$2,000 for the Law Enforcement Cancer Support Foundation through the Pink Patch Program. We assisted the California Police Chiefs Association with hosting two annual training symposiums for the California Police Chiefs Association and Women Leaders in Law Enforcement. We equipped and trained all officers to use/carry Naloxone (Narcan). Our officers saved two lives, one ocean water rescue and another when officers administered Naloxone. Our staff assisted with passing local legislation, overnight parking of trailers and oversized vehicles, animal code revisions, launching and landing aircraft, and cannabis ordinance revisions.

Along with our public safety daily duties staff also published the 2016 annual report, our first ever, and we hosted the 2nd annual National Night Out, Coffee with a Cop events, and Carry the Load. I am confident this report will provide you with important public safety information and I encourage you to follow us on social media to keep apprised of daily public safety and department information.

Amy Christey,
Chief of Police

MISSION, VISION, AND VALUES



MISSION

To provide exceptional public safety service and enhance the quality of life in our community.

VISION

To achieve a culture of excellence by partnering with our community, respecting the rights and dignity of all people, and providing professional public safety service through integrity and accountability.

MOTTO

“Our Community, Your Police”

VALUES

Excellence- We will promote the common good, uphold the public trust, and leave the Department greater and better than when entrusted to us.

Community- We will commit to partnering with our community and deliver excellent public safety services.

Respect- We will respect the rights and dignity of all people.

Professionalism- We will exemplify professionalism in all we do as public employees.

Integrity- We will be accountable to ourselves, the public, and the law enforcement profession.



CODE OF ETHICS

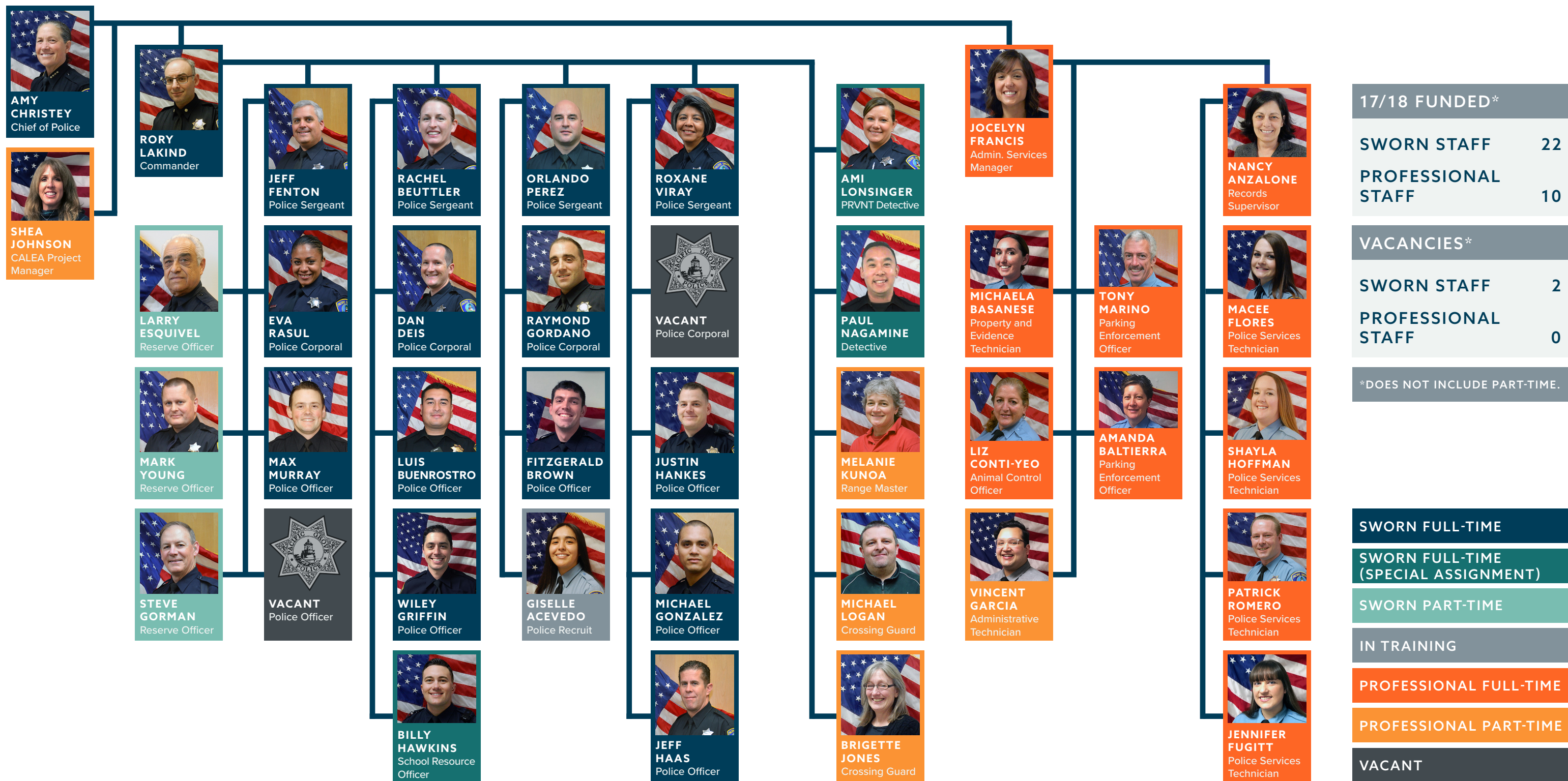
AS A LAW ENFORCEMENT OFFICER, my fundamental duty is to serve mankind; to safeguard lives and property; to protect the innocent against deception, the weak against oppression or intimidation, and the peaceful against violence or disorder; and to respect the Constitutional rights of all men to liberty, equality and justice.

I WILL keep my private life unsullied as an example to all; maintain courageous calm in the face of danger, scorn, or ridicule; develop self-restraint; and be constantly mindful of the welfare of others. Honest in thought and deed in both my personal and official life, I will be exemplary in obeying the laws of the land and the regulations of my department. Whatever I see or hear of a confidential nature or that is confided to me in my official capacity will be kept ever secret unless revelation is necessary in the performance of my duty.

I WILL never act officiously or permit personal feelings, prejudices, animosities or friendships to influence my decisions. With no compromise for crime and with relentless prosecution of criminals, I will enforce the law courteously and appropriately without fear or favor, malice or ill will, never employing unnecessary force or violence and never accepting gratuities.

I RECOGNIZE the badge of my office as a symbol of public faith, and I accept it as a public trust to be held so long as I am true to the ethics of the police service. I will constantly strive to achieve these objectives and ideals, dedicating myself before God to my chosen profession...law enforcement.

ORGANIZATIONAL CHART



RECRUITMENT & ASSIGNMENTS

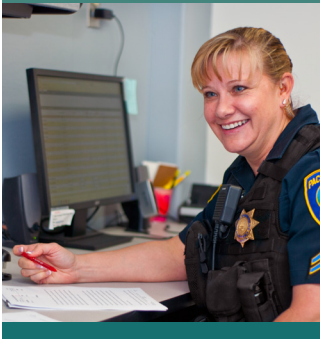


The Police Department added nine new members to our team in 2017. Police Services Technician Jennifer Fuggit, Administrative Technician Vincent Garcia, Parking Enforcement Officer Amanda Baltierra, CALEA Project Manager Shea Johnson, Officer Fitzgerald Brown, Officer Max Murray, Corporal Ray Gordano, Detective Paul Nagamine, and Officer Wiley Griffin, were all hired in 2017!



In addition, we assigned Officer Ray Gordano as Corporal, Ami Lonsinger and Paul Nagamine as our new Detectives. School Resource Officer Billy Hawkins joined the Regional Special Response Unit (SRU)*, as an ancillary assignment. Last, PST Michaela Basanese is now our full-time Evidence Technician, along with PST Shayla Hoffman serving as her back-up.

*The SRU team responds to SWAT call-outs for the Monterey Peninsula.



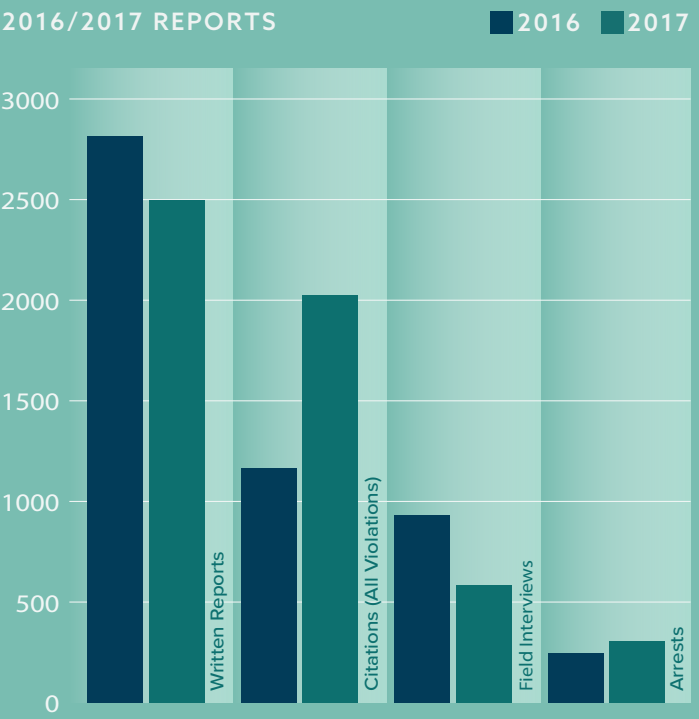
CRIME STATS

TOP TEN REPORT TYPES

- 1. Thefts
- 2. Civil Matters
- 3. Disorderly Conduct
- 4. Persons Cared For
- 5. Property Damage
- 6. False Alarms
- 7. Assaults
- 8. Fraud
- 9. Burglary
- 10. Driver's License Violations

REPORT TYPES*

Written Reports	2,497
Citation (All Violations)	2,024
Field Interviews	585
Arrests	304
DUI Reports	32



*PGPD Workload Indicators 2017
†Annual Reporting to DOJ Uniform Crime Reporting

2017 CRIME REPORTING†

Homicide	0
Rape	8
Robbery	0
Non-Aggravated Assault	60
Aggravated Assault	6
Burglary	55
Larceny-Theft	265
Vehicle Theft	20
Domestic Violence	52
Arson	1
Hate	1



OPERATIONS



ADMINISTRATION

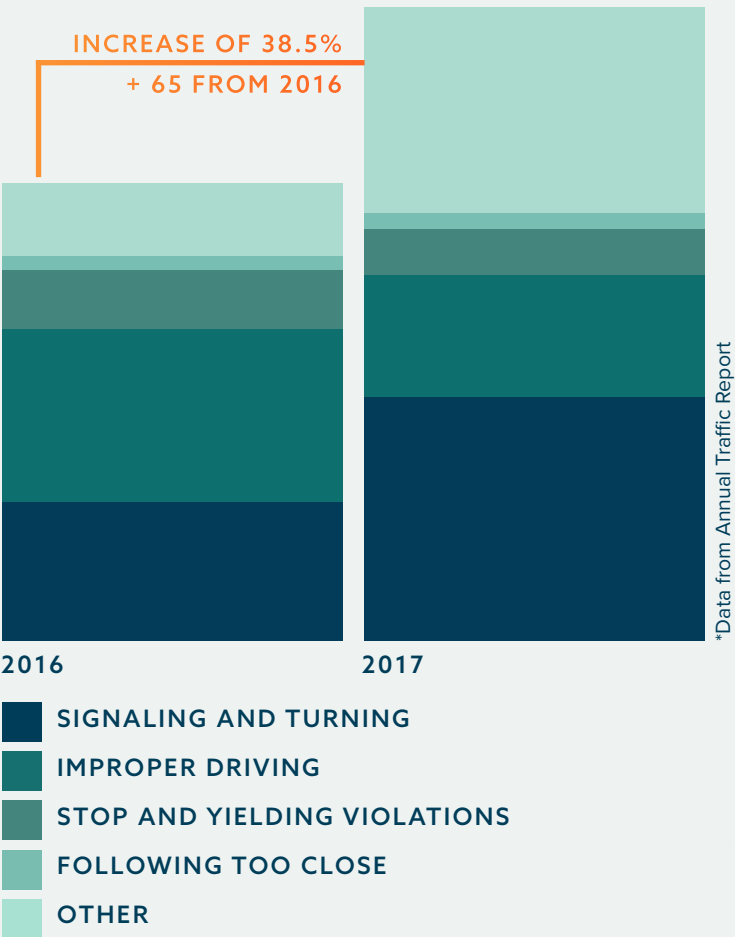
TRAFFIC STATS

TRAFFIC COLLISIONS	
Non-Injury	209
Injury	25
Fatal	0
TOTAL	234

TOP 5 INTERSECTIONS FOR COLLISIONS

- 1. Lighthouse and 14th
- 2. Forest and Prescott
- 3. David and Forest
- 4. Junipero and Forest
- 5. Lighthouse and 16th

COLLISION FACTORS

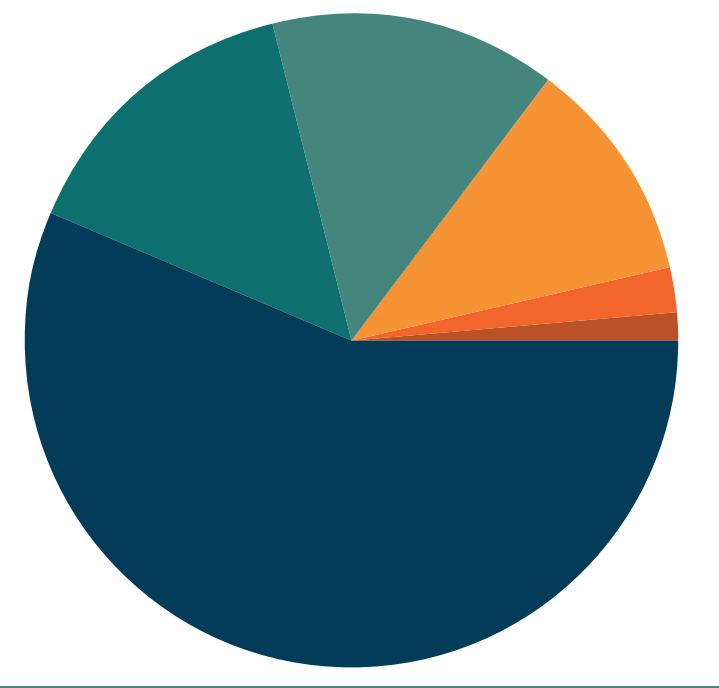


MOVING AND PARKING CITATIONS

- 1,735 MOVING VIOLATIONS
 - An increase of 80% from last year.
 - Most common violations, Stop Sign and Speeding.
- 5,772 PARKING VIOLATIONS
 - An increase of 58% from last year.
 - Most common violations, Overtime and Meter.

2017/2018 DEPARTMENT BUDGET

EXPENDITURE	BUDGET
Payroll	\$ 4,565,496
Fund Transfers	\$ 1,198,526
Expenses, Supplies, Service	\$ 1,142,170
Loans	\$ 893,803
Building Improvements	\$ 175,000
Equipment and Vehicles	\$ 111,264
TOTAL BUDGET	\$ 8,086,259*



- PROJECTS COMPLETED
- Network and Firewall Upgrades
 - Patrol Vehicle Purchased
 - New Department Exterior Paint
 - Animal Kennel Remodel and Upgrades
 - Training Room Upgraded
 - Shooting Range Upgrades
 - First Annual Department Meeting
 - First Department Annual Report



SPECIAL FUND EXPENDITURES

Public Safety Augmentation	\$ 306,030
Law Enforcement Grants and School Resource Officer Program	\$ 165,559
D.A.R.E.	\$ 8,365
TOTAL	\$ 479,954

BUDGETED POSITIONS

Sworn	22
Professional	10
TOTAL FULL-TIME	32

22 MONTH PLAN UPDATE

In 2017, the City Manager directed each City Department to create a 22 Month Work Plan. Chief Christey developed and proposed the PGPD goals. Listed below are our goals, and an update of our progress.

GOAL 1 - CALEA

Initiate CALEA (Commission on Accreditation for Law Enforcement Agencies) program by fall 2018. *The purpose of CALEA programs is to improve the delivery of public safety services by strengthening accountability through a continuum of standards that clearly define authority, performance and responsibilities.*

Update: The Pacific Grove Police Department partnered with and signed a contract with CALEA. The department also hired Shea Johnson, a retired law enforcement officer, to be a part-time project manager for CALEA Accreditation. Over the next three years, the department will develop a comprehensive set of directives to staff, provide all necessary reports and analysis, and review department policies and CALEA standards.



GOAL 2 - PUBLIC OUTREACH

Expand public outreach and transparency. *(Robust engagement with social media by spring 2017, publish annual report and finalize BWC program by summer 2017, and 10-week Citizen’s Police Academy and Chief’s Advisory Committee by spring 2018.)*

Update: Our motto, “Our community, your police” is the driving force behind accomplishing goal. Building a strong relationship with our community on multiple levels is an imperative part of our job. Through social media updates, transparency, and inviting the community in to our department to teach some of the things we learned, we feel we are on our way to achieving this goal.

Being active on social media allows us to share critical information and be available to our community. Our posts have ranged from heartwarming stories to serious arrest information. Over the past year we have increased our Facebook presence from just over 200 likes to recently breaking 2,000 likes.

The Pacific Grove Police Department is hosted a Citizen’s Academy Course from February to April 2018. Fifteen community members participated in the training to further their understanding of the police department and the criminal justice system.

The Pacific Grove Police Department participated in a pilot body worn camera program in 2016, and in March 2017, the department purchased and implemented body worn cameras through L3 Mobile Vision.

GOAL 3 - ONE MIND PLEDGE

International Association of Chiefs of Police One Mind Pledge by fall 2018. *(Includes 40-hour crisis intervention training for all of the sworn personnel, Dealing Effectively with the Mentally Ill (4-hour) training course for the entire department, and Mental Health First Aid for Public Safety (8-hour) training curriculum, partnering with community mental health organizations, and implementing a model policy.)*

Update: A majority of sworn staff completed the 40-hour crisis intervention training, and an eight hour Mental Health First Aid for Public Safety. As of January 2018, our entire staff, and some City staff, completed a Dealing Effectively with the Mentally Ill course. This training was made possible through grant funding. We continue to work with community mental health organizations to build and implement policies.

GOAL 4 - PROPERTY & EVIDENCE

Enhance Property & Evidence/CSI support by fall 2018. *(Increase Property and Evidence staffing by summer 2017, 8-hour CSI training for all sworn and P&E staff by winter 2017, advance CSI training by spring 2018, and acquire modern CSI equipment/storage by fall 2018.)*

Update: We assigned a dedicated Evidence Technician, previously assigned to Records. In addition, cross trained a secondary staff person to cover Evidence in their absence. In March 2018 all sworn and property and evidence staff attended an eight hour CSI Training. We are currently working towards acquiring modern CSI equipment/storage through next year’s budget cycle.

GOAL 5 - FACILITIES

Improve facilities by winter 2018. *(Complete interior and exterior painting by summer 2017, complete Animal Shelter upgrade by summer 2017, upgrade video/surveillance by fall 2018, and upgrade interior facilities (breakroom, locker rooms and exercise room) by summer 2018.)*

Update: We completed interior and exterior painting, and our animal shelter upgrade. We are currently working to upgrade our video surveillance systems, as well as our interior facilities (breakroom, locker rooms, and flooring). The Fire Department gym received upgrades with new aerobic equipment and a digital scale.



CULTURE OF EXCELLENCE

2017 OFFICER OF THE YEAR

Officer Michael Gonzalez joined the department in January 2017. Gonzalez is a father of three, a loving husband and a devoted police officer. In his first year with PGPD, he wrote 100+ reports and worked closely with the District Attorney’s office to find justice for the victim’s. He leads the department in traffic citations issued for the year. Officer Gonzalez works well with the members of the department and brings a lot of laughter. Prior to working for the City of Pacific Grove, Officer Gonzalez was employed by the Kern County Sheriff’s Office for three years, two years served as a Correctional Officer and one year served as a Sworn Officer.

2017 SUPPORT SERVICES EMPLOYEE OF THE YEAR

Police Services Technician Patrick Romero is a rock star! He has been with our division for a little over a year and is intelligent, ambitious, caring and has a great sense of humor. He takes great pride in his work, always strives to learn, as well as volunteering to take on additional responsibilities. He is always available to lend a hand to whoever needs it. During 2017, Patrick Romero became the range medic, in addition to assisting the Range Master with weapons inventories. He participated in planning “Carry the Load”, “National Night Out”, and “WLLE” events. Additionally, he prepares monthly traffic accident reports for CHP and DOT, as well as the weekly UCR statistics report. We are so thankful to have Patrick on our team.



AWARDS OF EXCELLENCE

Awarded to those who strive for excellence in everything they do, are responsible and dependable for the success of the department, take initiative and seek challenges and commit to our Mission and Values.

CHALLENGING THE PROCESS

Animal Control Officer Liz Conti-Yeo, Sergeant Jeff Fenton and Community Economic Development Department Administrative Technician Haroon Noori, developed and established a better City map to track and record more efficiently.



PRVNT COLLABORATION

Detective Ami Lonsinger completed outstanding follow-up investigative work that led to the arrest of a suspect responsible for robberies in Seaside and Monterey.

FIELD TRAINING TEAM

Sergeant Orlando Perez, Corporals Eva Rasul & Dan Deis, and Detective Ami Lonsinger proved outstanding performance and leadership contributions to increase staffing, and training our newest six officers!



HARD CHARGING

Officers Max Murray and Michael Gonzalez for outstanding proactive enforcement, leading to key arrests upon their arrival to Pacific Grove Police Department.

CASE OF THE YEAR

School Resource Officer Billy Hawkins for his work on a complex sexual assault investigation with multiple victims and numerous charges.

COMMUNITY AWARDS

Awarded to those who are empathetic and compassionate, treat all problems as important, follow through on promises – when expectations are set they meet or exceed them, and who foster cooperation and collaboration with the public.

COMMITTING TO COMMUNITY & POLICE PARTNERSHIPS

Police Service Technician Shayla Hoffman for starting and implementing the Pink Patch Project, and raising over two-thousand dollars for the National Law Enforcement Cancer Support Foundation. Police Service Technician Patrick Romero & Officer Billy Hawkins for organizing Pacific Grove’s first Carry Load. Records Supervisor Nancy Anzalone for organizing our second National Night Out. Sergeant Rachel Beuttler for her work in our Coffee with a Cop Program as well as attending other pop-up community events. Officer Justin Hanks for organizing the Polar Bear Plunge and the Special Olympics. Parking Enforcement Officer Tony Marino for providing exceptional support to a community member requesting assistance at the cemetery.

WALK THE WALK

Our team of Reserve Officers for their commitment to service and assistance during community events. Reserve Officer Ken Rolle, Larry Esquivel, Mark Young and Steve Gorman.



HUMAN KINDNESS

Given to those who show acts of kindness and compassion. Detective Paul Nagamine for providing a cell phone to a resident, unaware family had been trying to reach her. Corporal Dan Deis for providing a space heater to a resident he found using an oven to heat their home.



POP-UP COMMUNITY EVENT

Our Records Department received a call from a mother asking if any Officers would attend her son’s birthday, who wants to be an Officer when he grows up. Sergeant Orlando Perez and Officer Wiley Griffin volunteered and made the birthday boy’s day.

RESPECT AWARDS

Awarded to those who act consistently with our values and expectations, let compassion and courtesy guide their actions, have respect for all people, ideas, opinions, apply rules, regulations and law in an unbiased manner.

COMMITMENT TO OUR YOUNG PEOPLE

Our crossing guard team has never misses a day of work. Through a variety of weather conditions Crossing Guard Michael Logan and Brigette Jones serve our community’s future everyday.



PROFESSIONALISM AWARDS

Awarded to those who lead by example and do the right thing, are willing to go beyond traditional expectations, and set a positive example in our personal and professional lives.

A DECADE OF DARE

Corporal Eva Rasul proving her commitment and dedication to the City of Pacific Grove and to the of Pacific Grove Unified School District by serving as D.A.R.E. Officer for a decade.



CITY MANAGER’S AWARD

Elizabeth Conti-Yeo for her poise, sincerity, and staying on message when educating the public during an on camera interview.



CHALLENGES PRESENT OPPORTUNITIES

Corporal Eva Rasul and Dan Deis for stepping into the role of as Watch Commander when the needs of the Department called for it.

EXPANDING THE PUBLIC INFORMATION PROGRAM

Police Services Technician Macee Flores and Michaela Basanese, Administrative Technician Vincent Garcia, Sergeant Jeff Fenton and Roxane Viray, and Officer Max Murray for bolstering our public outreach, and social media presence.

APPRECIATION OF SERVICE

RANGE MASTER MELANIE KUNOA

Melanie Kunoa has over 25 years of law enforcement service. She worked with the Santa Clara County, Monterey County Sheriff's, and Monterey County District Attorney's Office, in a variety of assignments including Investigator, Field Training Officer, Corporal, Captain and many more. In addition, she served in the Air Force Reserve National Guard, and taught at the Academy and MPC.

After retiring, she came to PGPD as a part-time officer working Patrol, Investigations and Special Projects. She then moved to the newly created Administrative Services Manager role.

After Jocelyn Francis was hired on, Melanie became our range master. She did a fantastic job keeping operations and administration, and range running, and keeping the department up to industry standards, with regards to equipment and training.



RESERVE OFFICER KEN ROLLE

Ken Rolle grew up in Palo Alto, and attended San Diego State and Fresno State. He received his Master's Degree from the London School of Business. Ken went to the Monterey Peninsula Academy and graduated in December 1990. The Pacific Grove Police Department hired him in 1991 as a Reserve Officer.

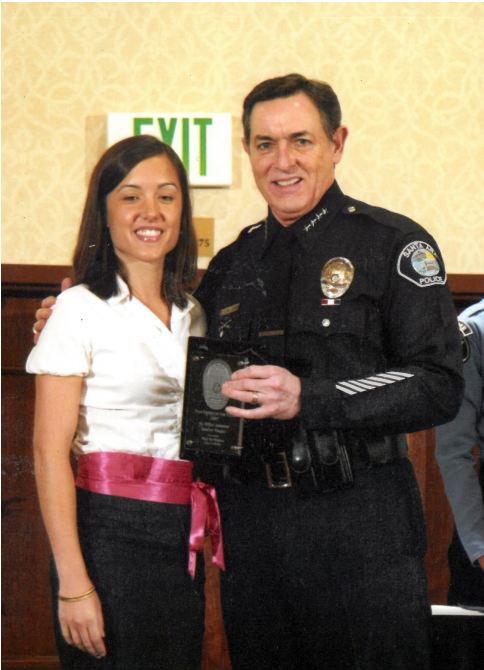
During his tenure with the department he received a number of commendations from supervisors and officers for his work in traffic control, traffic enforcement, evidence collection, and accident investigations. He worked countless special events for the city and even in monitoring the department's physical fitness test.

For his work and dedication to the city of Pacific Grove, Ken received the 2007 Monterey County P.O.A. Officer of the Year, and in 2012, received the Monterey County as the Public Official of the Year.

Ken's TracNet Corporation is the RMS system for twenty-five California agencies, including ten Monterey County Police Departments. Ken is always available to assist law enforcement and will continue to participate in department functions as a volunteer.

THROUGH THE YEARS

Our department is fortunate to have employees dedicated to serving through many years in sworn and non-sworn roles. Here is a look at where that journey began for some of our employees.



LEADERSHIP DEVELOPMENT & TRAINING



RANGE



POLICE ACADEMY



CRISIS INTERVENTION



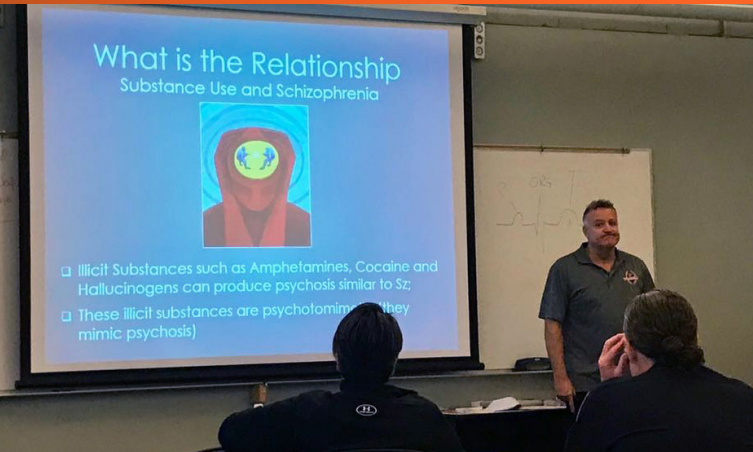
FIRST AID/CPR



WLLE CONFERENCE



SWAT ACADEMY



DEALING EFFECTIVELY WITH THE MENTALLY ILL



CALIFORNIA POLICE CHIEFS ASSOCIATION

SCHOOL PARTNERSHIPS



SCHOOL RESOURCE OFFICER PROGRAM

School Resource Officer Billy Hawkins is in his second year as SRO for the Pacific Grove Police Department. Billy works closely with department administration, as well as the Pacific Grove Unified School District to help ensure that our school system is safe. Billy spends time at all of the campuses in town including Pacific Grove High School, Middle School, Robert Down Elementary, Forest Grove Elementary, and the Adult School. Billy is a full-time sworn peace officer who handles calls for service, conducts school related investigations and is a visible presence in his police uniform. Billy is a mentor to the students and helps conduct security checks and evaluates safety on the campuses. Billy often speaks to students formally or informally, and is well respected among the students and faculty and has made our program a model for other cities. Billy also can be found at large school events like High School Football games and School Sponsored Dances. Next year, Billy along with Officer Justin Hankes will add to their various duties by becoming D.A.R.E. Instructors for the elementary school program.



CITIZEN'S ACADEMY

The Pacific Grove Citizen's Police Academy is a nine week program designed to give members of the community a better understanding of law enforcement and department operations. The course is designed to familiarize members with the mission, vision and values of the police department, as well as the community policing focus of the department. Members met the officers of the department as well as other members of the law enforcement community. Graduates of the Citizen's Police Academy are eligible to continue in their participation with the police department by volunteering at special events as well as being part of the Alumni Association.



COMMUNITY OUTREACH

Each year, PGPD participates in a variety of community events - both on and off duty. This year we hosted some of our own to build stronger relationships, create partnerships, and get to know our community even better.



DEPARTMENT TOURS



CUB SCOUT PANCAKE BREAKFAST



SPECIAL OLYMPICS TORCH RUN



CHRISTMAS TREE LIGHTING



BIRTHDAY PARTY



LITTLE LEAGUE



CARRY THE LOAD



SUPER HERO DAY



HALLOWEEN



2017 NATIONAL NIGHT OUT





SPECIAL THANKS TO PHOTOGRAPHER PETER MOUNTEER

PACIFIC GROVE POLICE DEPARTMENT

580 PINE AVENUE
PACIFIC GROVE, CA 93950
(831) 648-3143

CITYOFPG.ORG/POLICE

PGPDRECORDS@CITYOFPG.ORG